

Home Products Healthcare

Medicare Packet Information

CMS Supplier Standards Information

DMEPOS suppliers have the option to disclose the following statement in order to satisfy the requirement outlined in Supplier Standard 16 in lieu of providing a copy of the standards to the beneficiary.

The products and/or services provided to you by supplier legal business name or DBA are subject to the supplier standards contained in the Federal regulations shown at 42 Code of Federal Regulations Section 424.57(c). These standards concern business professional and operational matters (e.g., honoring warranties and hours of operation).

The full text of these standards can be obtained at <http://www.ecfr.gov>. Upon request we will furnish you a written copy of the standards.

Equipment Warranty Information

Every product sold or rented by our company carries a 1-year manufacturer's warranty.

Home Products Healthcare will notify all Medicare beneficiaries of the warranty coverage, and we will honor all warranties under applicable law.

Home Products Healthcare will repair or replace, free of charge, Medicare-covered products that are under warranty.

In addition, an owner's manual with warranty information will be provided to beneficiaries as appropriate.

Medicare Capped Rental and Inexpensive or Routinely Purchased Items Information

Some products or equipment is rented for a period of time or sold because the items are considered inexpensive through Medicare. Home Products Healthcare currently does not carry any of these items.